

AQIS Benchmark Report - Learner Engagement

The Centre Of Excellence

Your RTO Information

NTIS 3687
Industry Field Other
Metro/Regional Regional
RTO Size Medium
RTO Category Private
Year 2013

'Like' RTOs

Industry Field Other
Metro/Regional Regional
RTO Size Medium
RTO Category Private
Year 2013

All RTOs

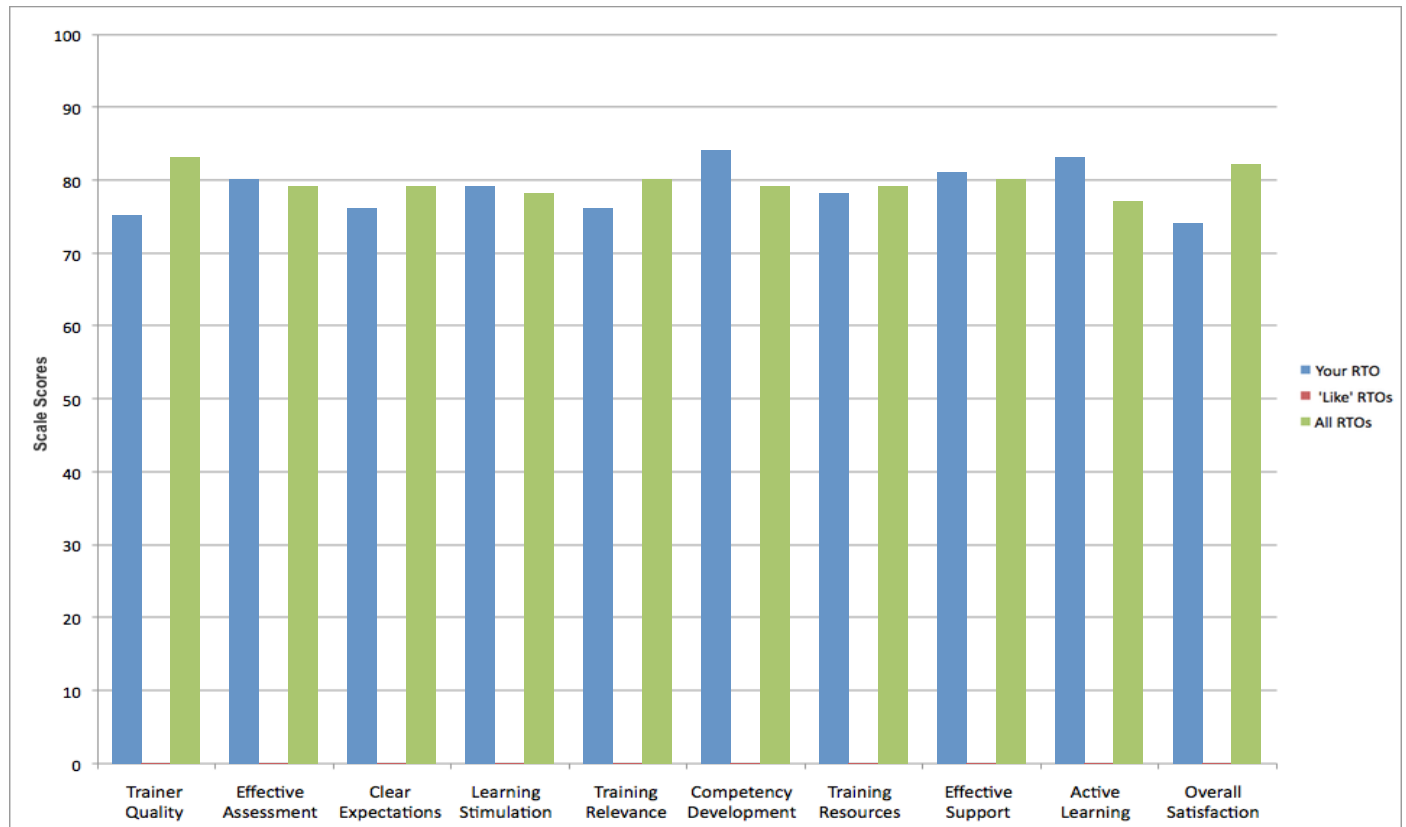
Year 2013

Learner Engagement Scales

	Your RTO	'Like' RTOs ¹	All RTOs ²
Trainer Quality	75	-	83
Effective Assessment	80	-	79
Clear Expectations	76	-	79
Learning Stimulation	79	-	78
Training Relevance	76	-	80
Competency Development	84	-	79
Training Resources	78	-	79
Effective Support	81	-	80
Active Learning	83	-	77
Overall Satisfaction	74	-	82

¹ There are not enough RTOs to compare your data against.

² Based on 281 RTOs.



AQIS Diagnostic Report - Learner Engagement

The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

The Centre Of Excellence

Improvement Areas

Based upon the QI data supplied, there are no specific areas of operation that need special attention.

Support

For further support in continuous improvement for these areas of operation, refer to the following page:

<http://www.acer.edu.au/tests/aqis/resources-manuals>

Diagnostic Strategies

Based upon the QI data supplied, there are no specific areas of operation that need special attention.

AQIS Benchmark Report - Employer Satisfaction

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All RTOs

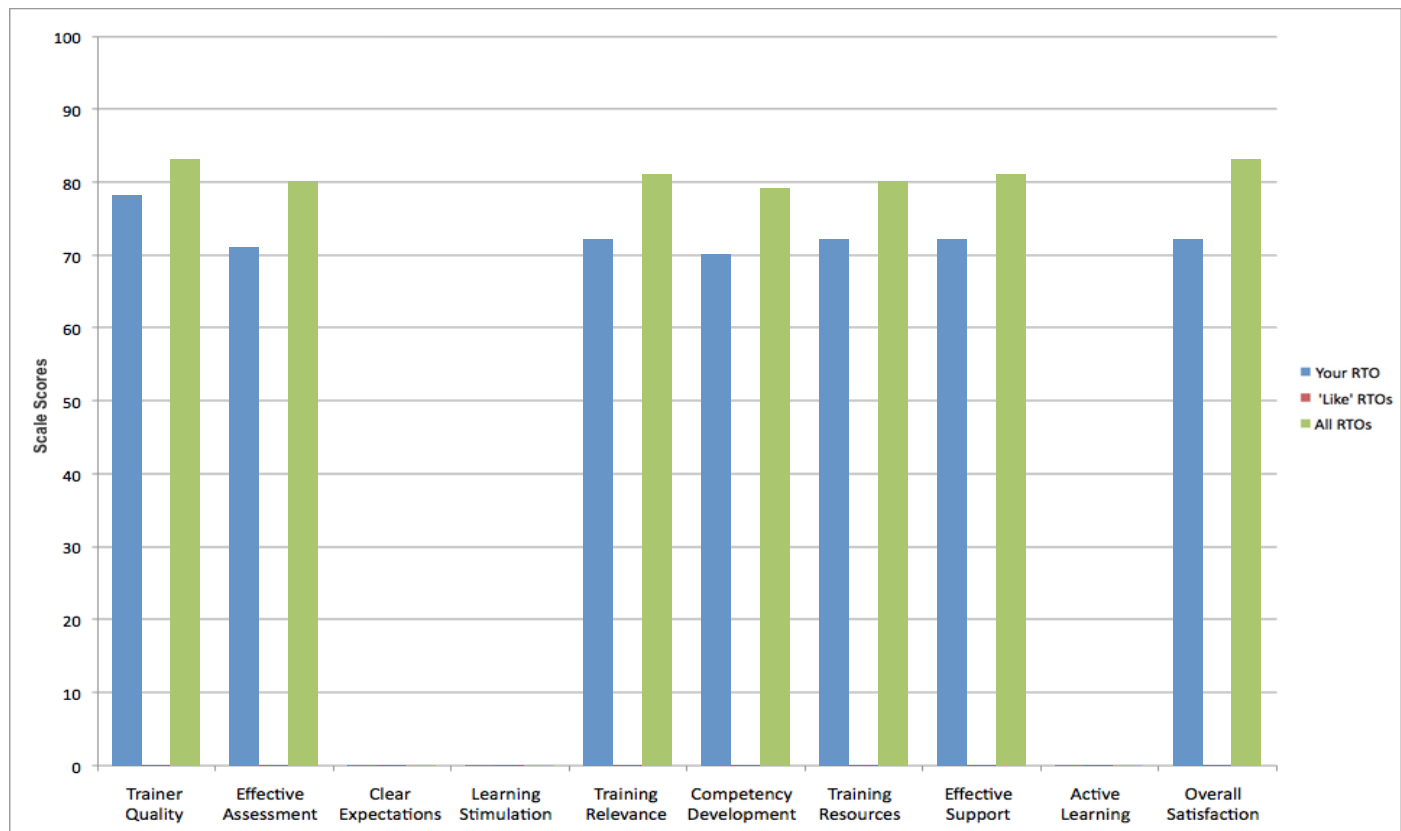
Year 2013

Employer Satisfaction Scales

	Your RTO	'Like' RTOs ¹	All RTOs ²
Trainer Quality	78	-	83
Effective Assessment	71	-	80
Training Relevance	72	-	81
Competency Development	70	-	79
Training Resources	72	-	80
Effective Support	72	-	81
Overall Satisfaction	72	-	83

¹ There are not enough RTOs to compare your data against.

² Based on 160 RTOs.



AQIS Diagnostic Report - Employer Satisfaction

The recommendations provided below were derived from the comparison of "Your RTO" data with "All RTO" data for the relevant year.

The Centre Of Excellence

Improvement Areas

Based upon the QI data supplied, your RTO needs to examine operations in the scale(s) of:

- Overall Satisfaction

Support

For further support in continuous improvement for these areas of operation, refer to the following page:

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Diagnostic Strategies

Strategies for good practice in this scale area in a training setting include:

- A systematic and continuous improvement approach to the management of operations is used.